

# HOW MUCH DOES IT COST THE HEALTHCARE SYSTEM TO MANAGE A PERSON PRESENTING WITH A MUSCULOSKELETAL DISORDER TO THE EMERGENCY DEPARTMENT?

*Rose Gagnon, MPT, MSc, PhD(c)*



UNIVERSITÉ  
**LAVAL**

**Cirris**

**CENTRE DE  
RECHERCHE**



# MEET THE RESEARCH TEAM



Kadija  
Perreault

1.  UNIVERSITÉ  
LAVAL

2. 



Luc J.  
Hébert



Jason R.  
Guertin

1.  UNIVERSITÉ  
LAVAL

2.  |    
CENTRE DE  
RECHERCHE | CHU  
de Québec  
Université Laval



Simon  
Berthelot



François  
Desmeules

1.  Université  
de Montréal

2.     
CENTRE  
DE RECHERCHE  
CENTRE AFFILIÉ À  
L'UNIVERSITÉ DE MONTRÉAL



## CONFLICTS OF INTEREST

All members of the research team declare they have no competing interests.



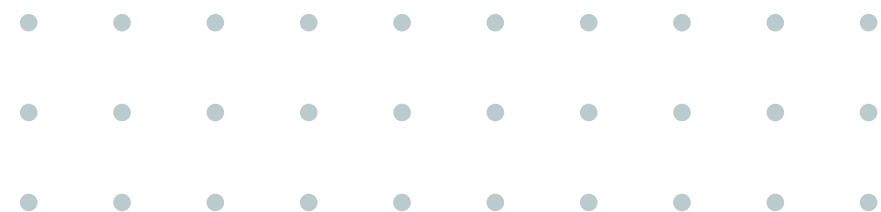


**01.** **BACKGROUND AND OBJECTIVES**  
*Why are these costs important?*

**02.** **APPROACH**  
*Cost study based on RCT data*

**03.** **RESULTS**  
*How much does it really cost?*

**04.** **CONCLUSION**  
*Why is this helpful?*



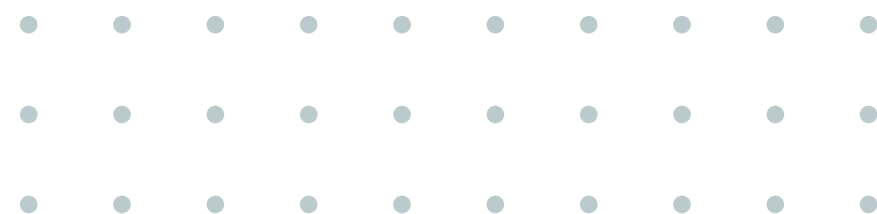
# MUSCULOSKELETAL DISORDERS (MSKDS)

- Pain
- Limitation in
  - Mobility
  - Dexterity
  - Function
- 1.7 billions people globally

[WHO, 2021]



[Canva]



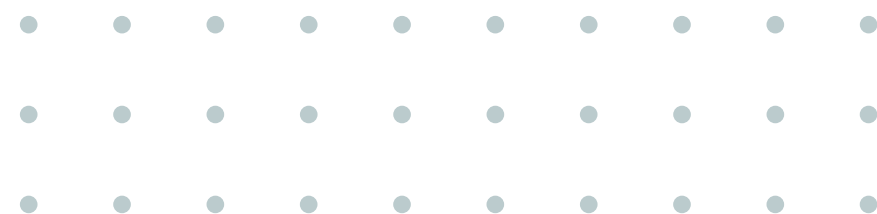


# ECONOMIC BURDEN OF ILLNESS – MSKDS (2010)

- **8.7 billions \$CAD/year**
  - 6.7 billions in direct costs
  - 2.0 billions in indirect costs
- 6.7% of all healthcare costs
- **One of the six** most costly health conditions



[Canva]



# EMERGENCY DEPARTMENT

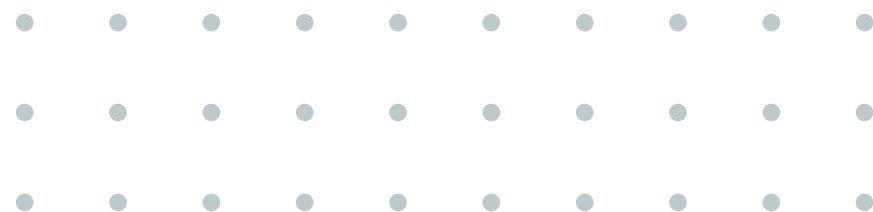
*“main point of entry [...] and preferred resource when primary care services are not available”*

- No affiliation with primary care
- Inability to see a MD in <2 days

[Roberge et al., 2007]

**Up to 25% of all emergency department visits**

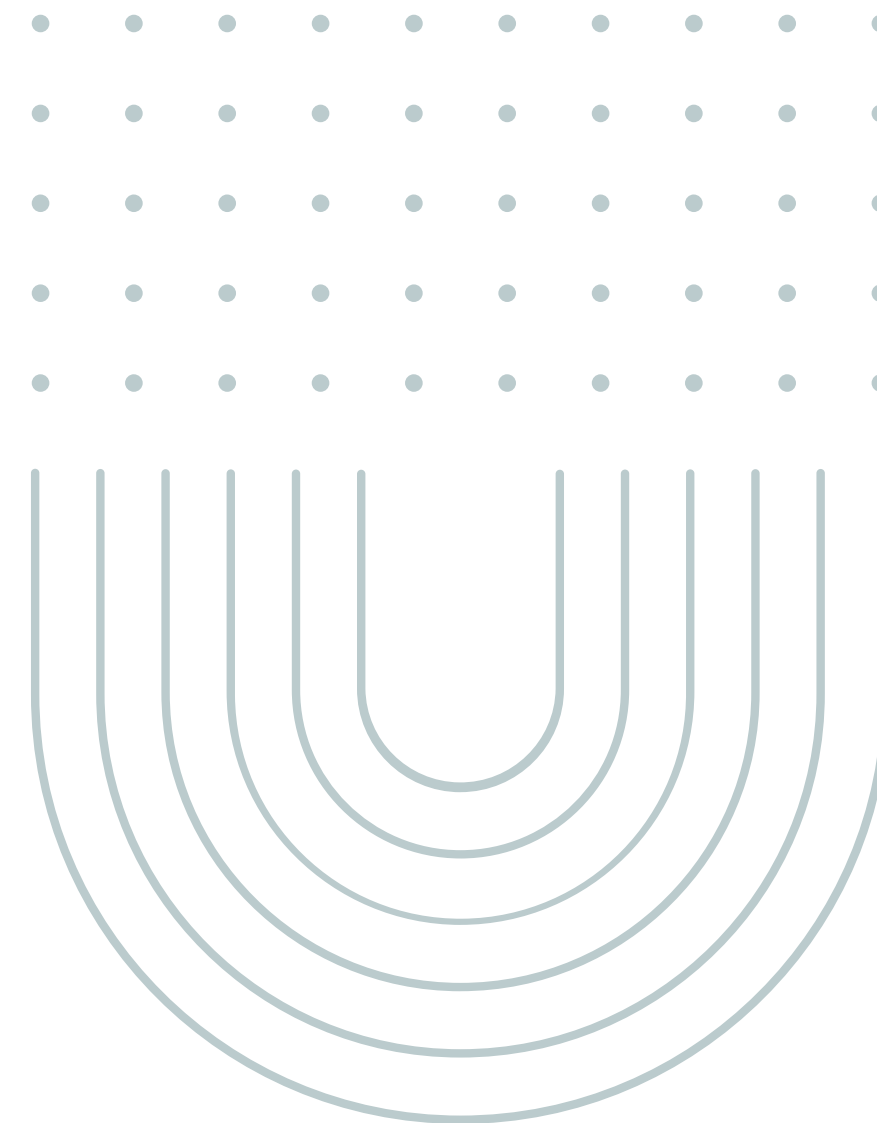
[BMUS, 2013; Bird et al., 2016]



[Canva]



Measure the costs of the care processes administered to patients presenting with a minor MSKD in a Canadian academic ED



**OUR  
OBJECTIVE**



# APPROACH



Cost study



Randomized  
clinical trial data

[Gagnon et al., 2021]

#NCT4009369



Interventions

Physician alone

OR

Physiotherapist +  
Physician

# APPROACH

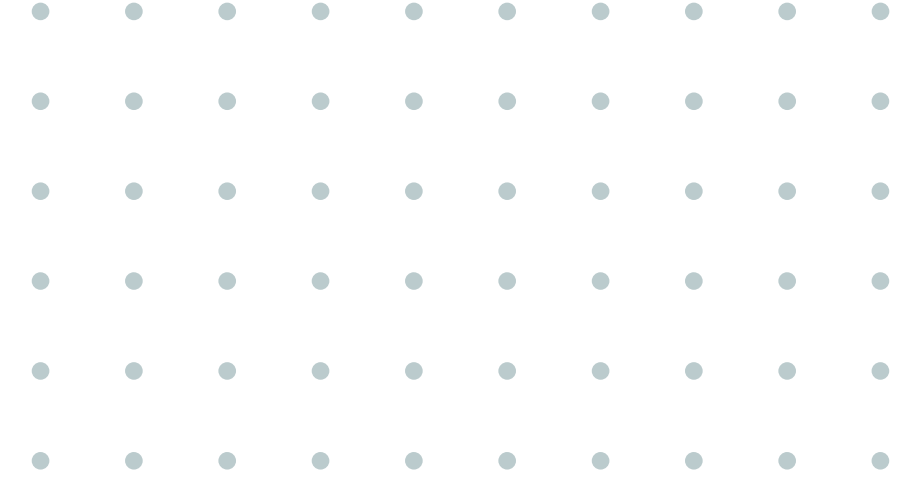


- 78 participants
- ED of the CHU de Québec  
– Université Laval

## Inclusion

- Disorder or pain of musculoskeletal origin (peripheral or vertebral)
- Aged between 18 and 80 years old
- P3, P4, or P5 Triage Category (Canadian Triage and Acuity Scale)
- Capacity to understand French and respond to oral or written questionnaires

# TIME-DRIVEN ACTIVITY-BASED COSTING



*Costing method where time invested with a patient determines care costs.*

**Step 1:** Map the care pathway of interest

**Step 2:** Estimate the time required for each process

**Step 3:** Calculate the unit cost for each 1) resource, 2) consumable, and 3) overhead

**Step 4:** Calculate the costs incurred during the patient's care pathway

# RESULTS



- 165 different ED care processes
- Costs varied considerably by type and profession

Human  
resources

Equipment

Consumables

Imaging

Overhead

Splinting and  
walking aids

Care  
processes

Cost of ED  
visit

# MEAN COST – ED VISIT



2019  
CAD / minute

1,000

800

600

400

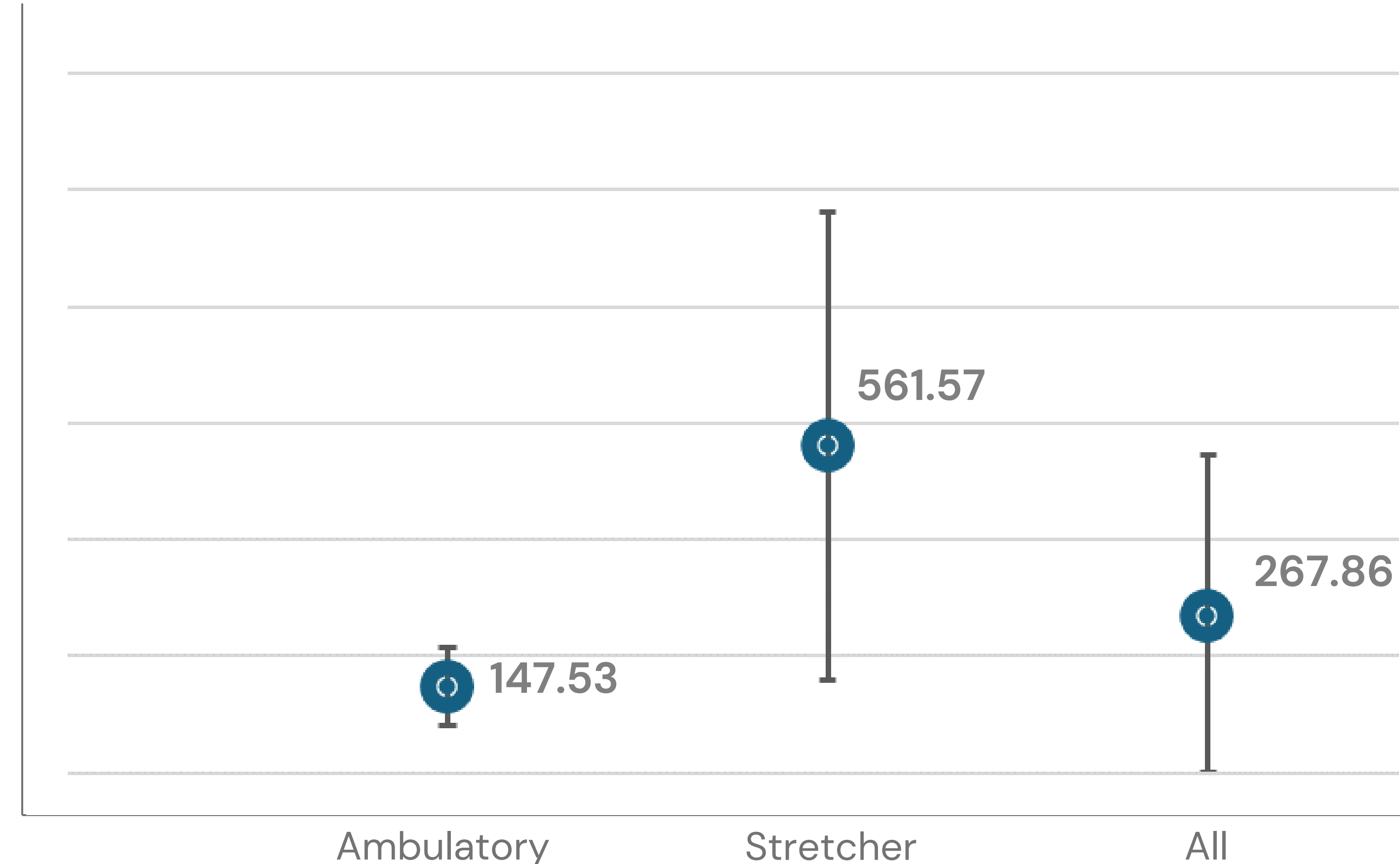
200

0

Ambulatory

Stretcher

All

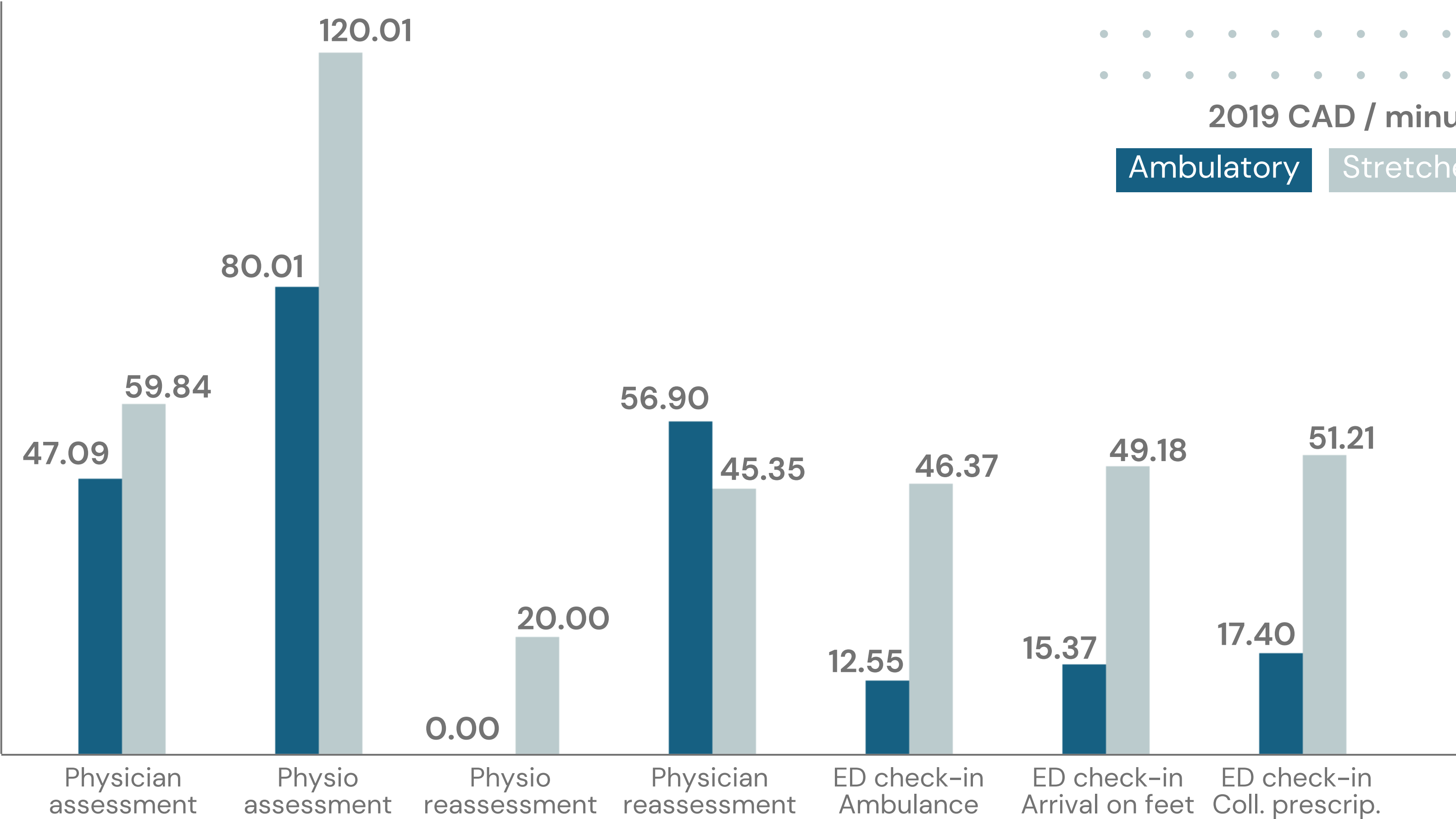




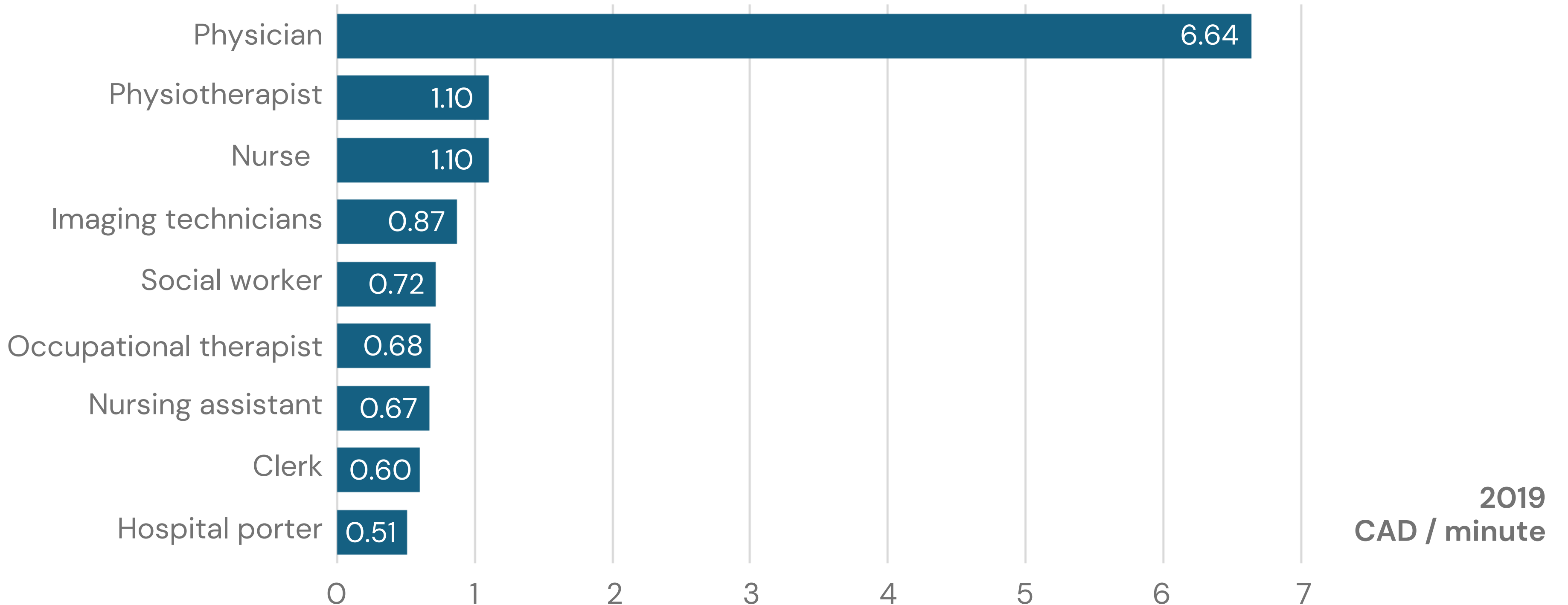
# ED ASSESSMENT



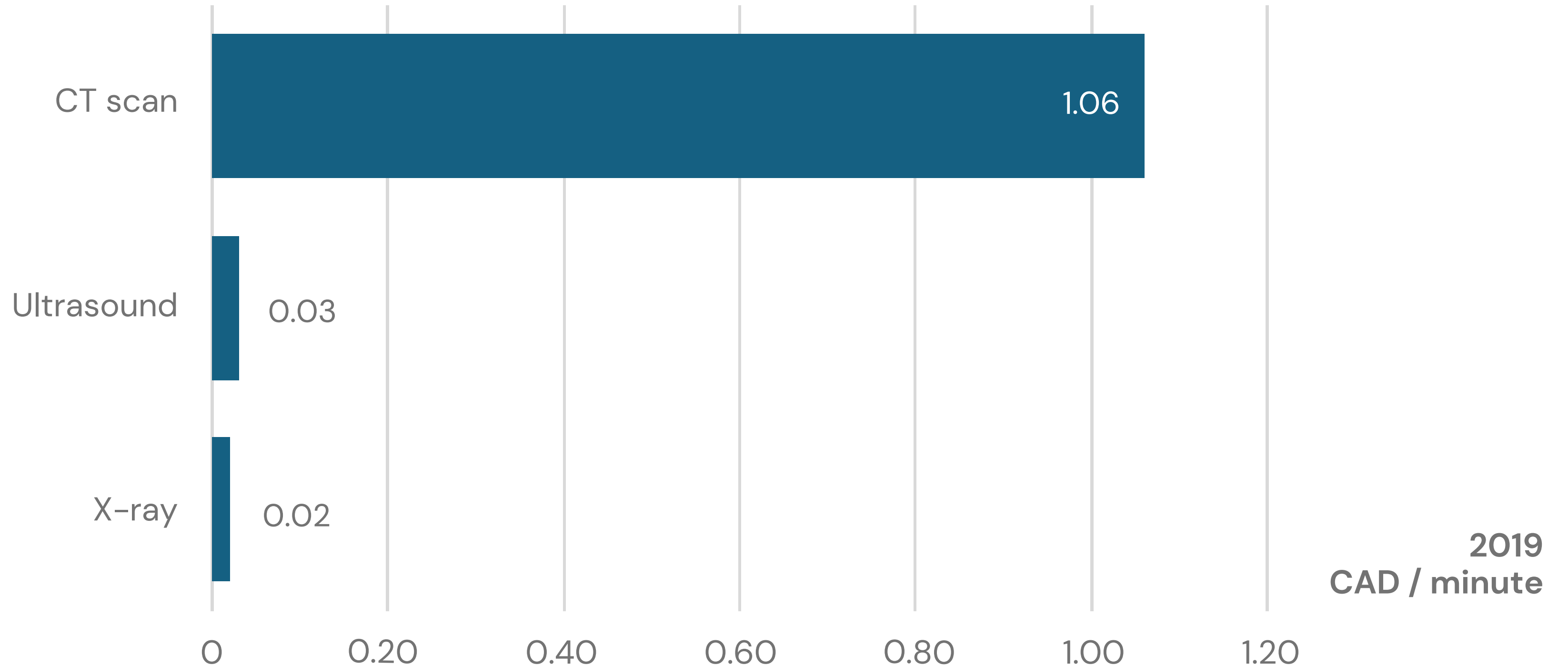
2019 CAD / minute



# HUMAN RESOURCES



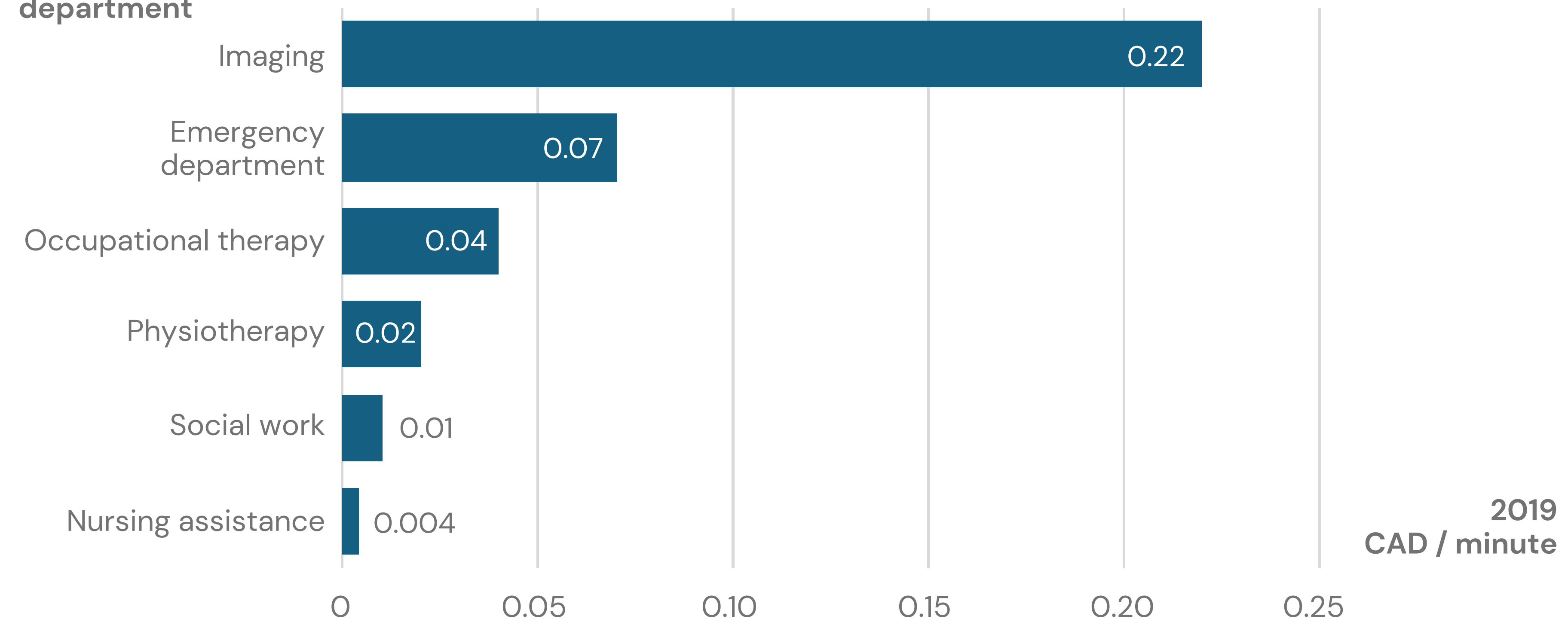
# EQUIPMENT



# CONSUMABLES

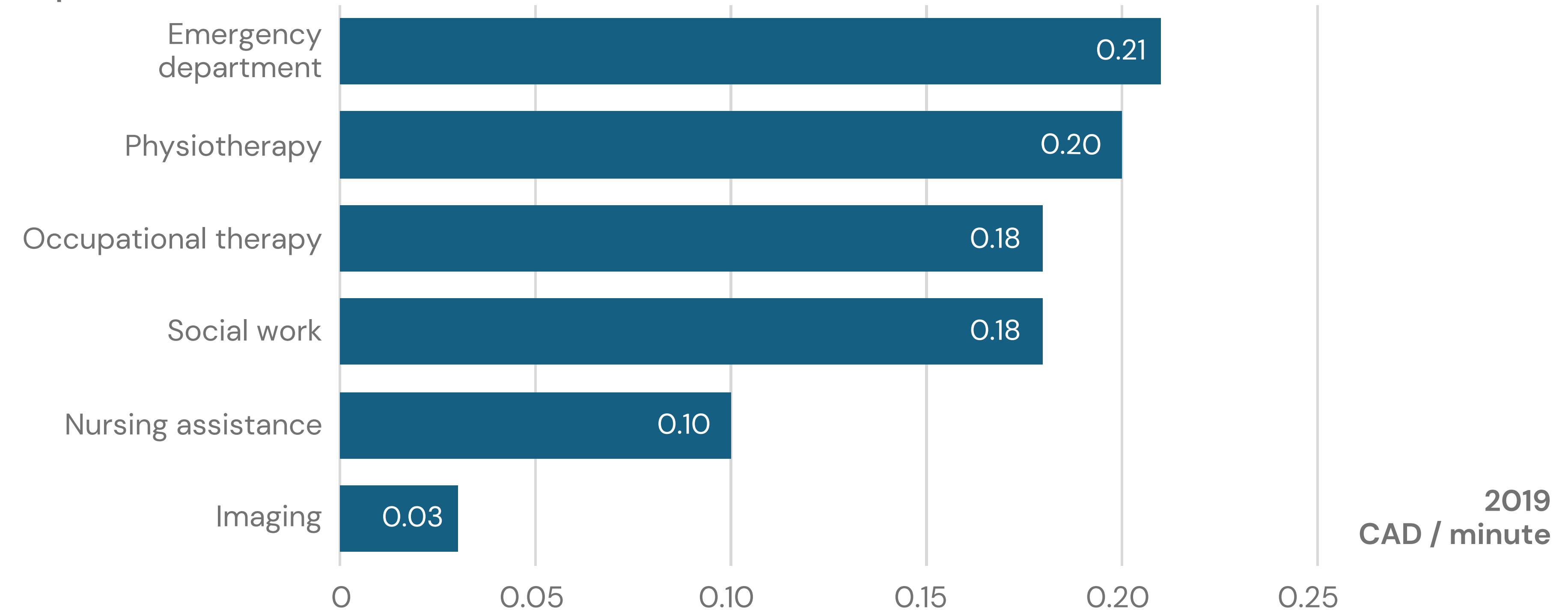


Per  
department



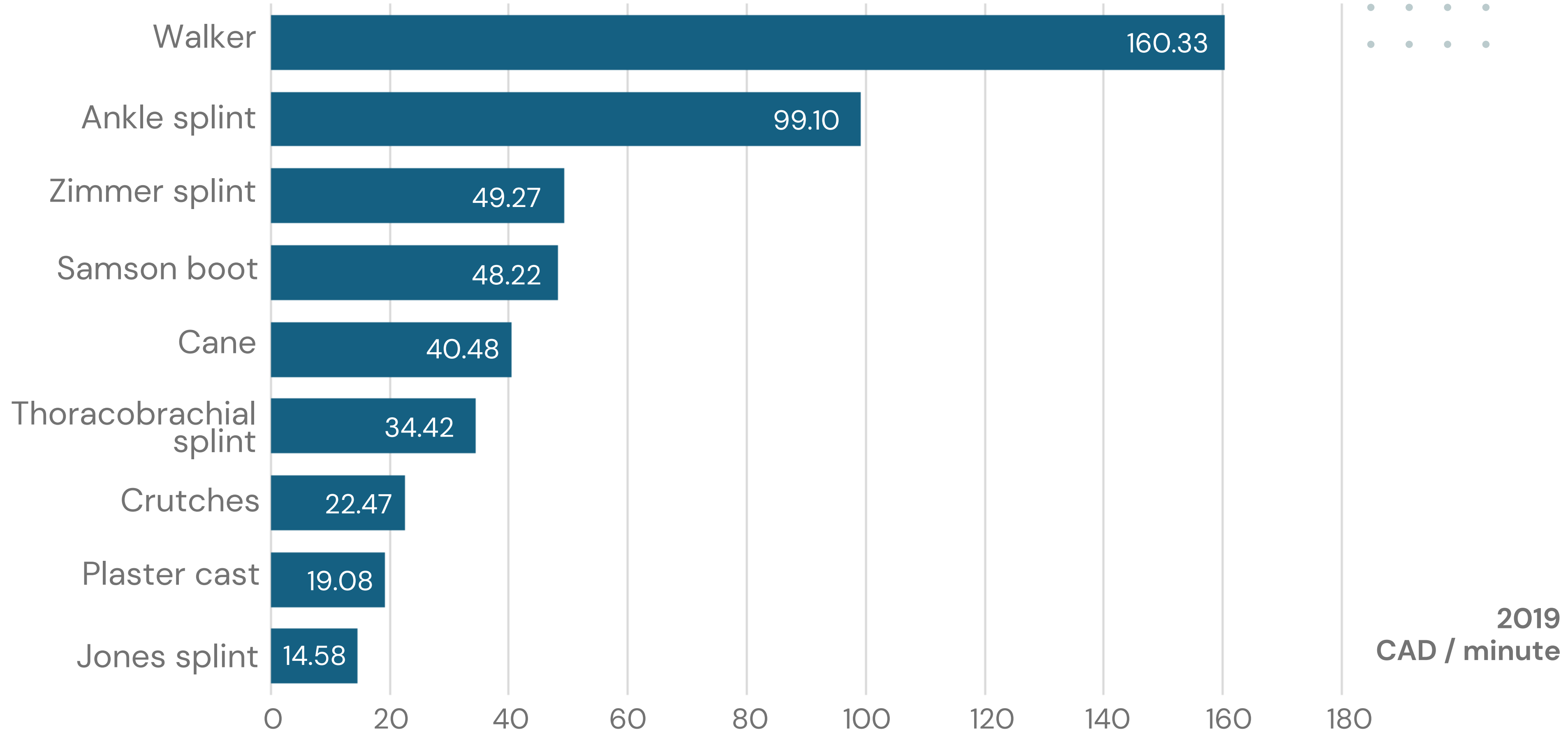
# OVERHEAD

Per  
department





# SPLINTING AND WALKING AIDS





# DISCUSSION

## High variability in costs

- No standardization of care pathways
- Great variability between individuals

## Limits

- Process duration is standardized
- Severity of MSKDs is standardized

## Ambulatory vs stretcher

- Same resources
- Differences in the duration of care processes

## Strengths

- Costing method adapted by healthcare professionals
- Good external validity



# PERSPECTIVES



## Better understanding of

- Overall costs of managing MSKDs
- Care pathways / processes used

## Value of care

- Every intervention received was included
- Do all interventions add value?

## We must consider

- Effectiveness beyond costs
- Overall efficiency



# ACKNOWLEDGEMENTS

- Supervisors: Kadija Perreault, Luc J. Hébert, Jason R. Guertin
- Dr Simon Berthelot
- Study participants
- CHU de Québec – Université Laval management team



Cirris

# FUNDING

As a graduate student, Rose Gagnon received financial support from the following organizations: CIHR, FRQ-S, Unité de soutien SSA Québec, Université Laval and Cirris.





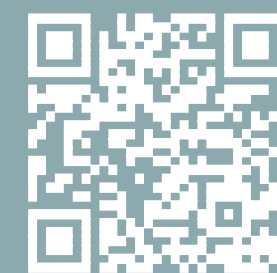
# THANK YOU

Any question?

[rose.gagnon.1@ulaval.ca](mailto:rose.gagnon.1@ulaval.ca)



ResearchGate

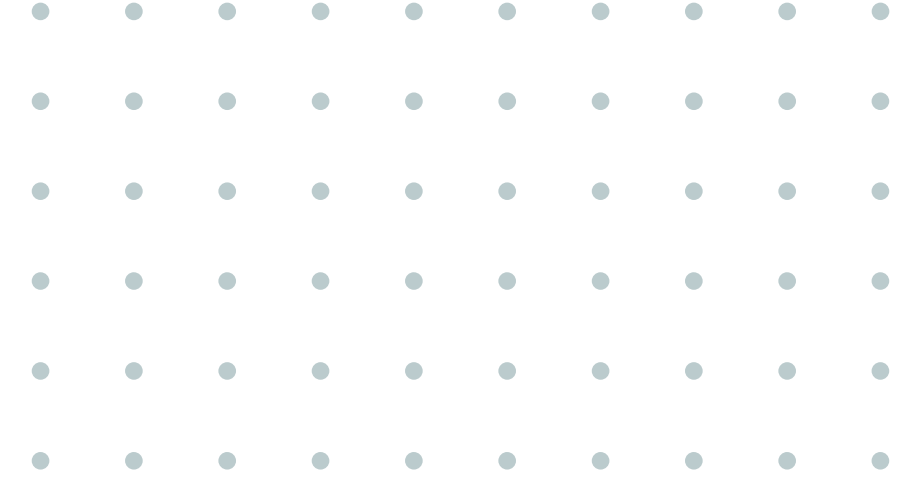


Linkedin

A series of white line art elements at the bottom of the slide, including a large arch on the left and a series of concentric, smaller arches in the center, all extending downwards beyond the bottom edge of the slide.

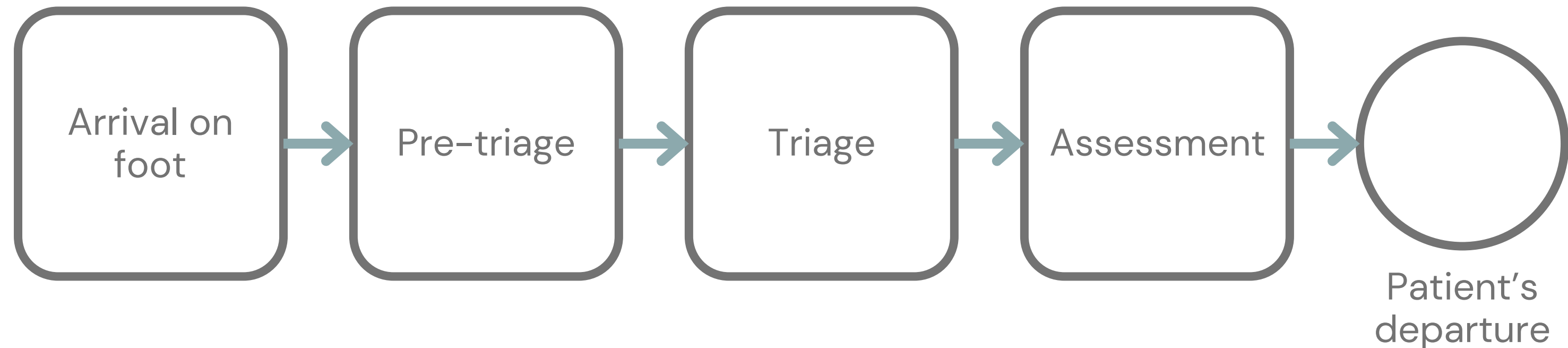


# TIME-DRIVEN ACTIVITY-BASED COSTING

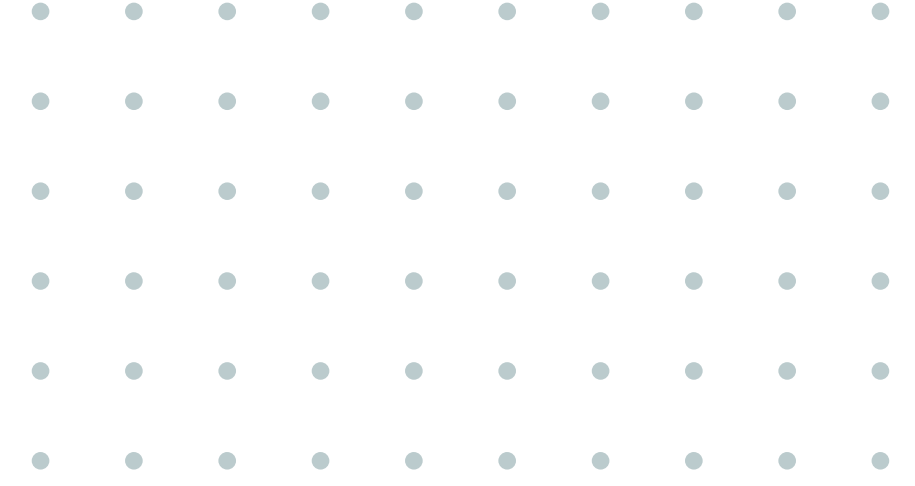


*Costing method where time invested with a patient determines care costs.*

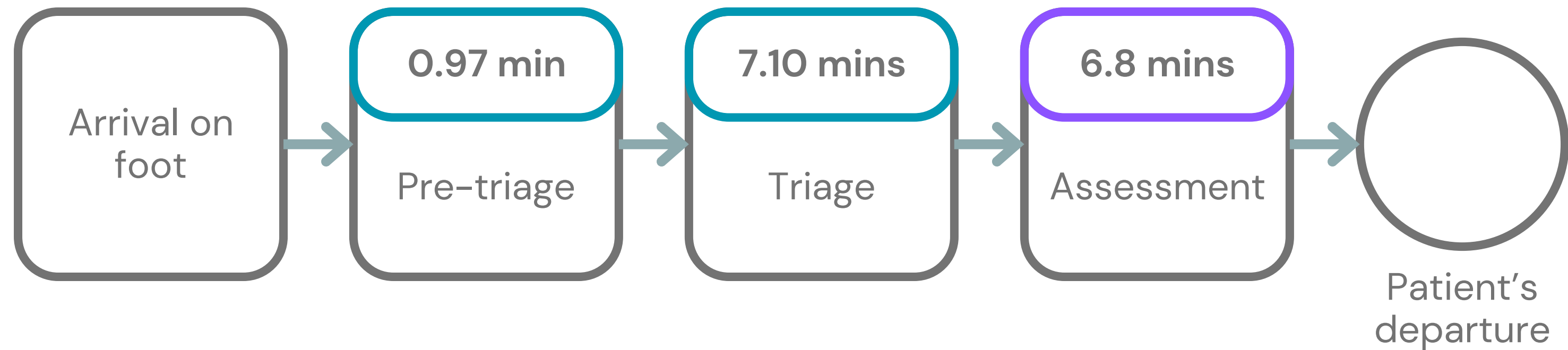
**Step 1:** Map the care pathway of interest



# TIME-DRIVEN ACTIVITY-BASED COSTING



**Step 2:** Estimate the time required for each process

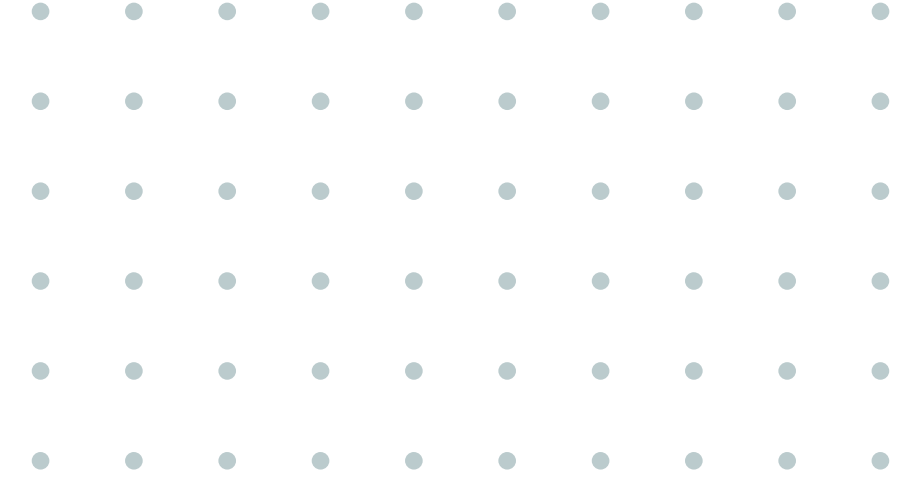


**Legend:**

Nurse

Physician

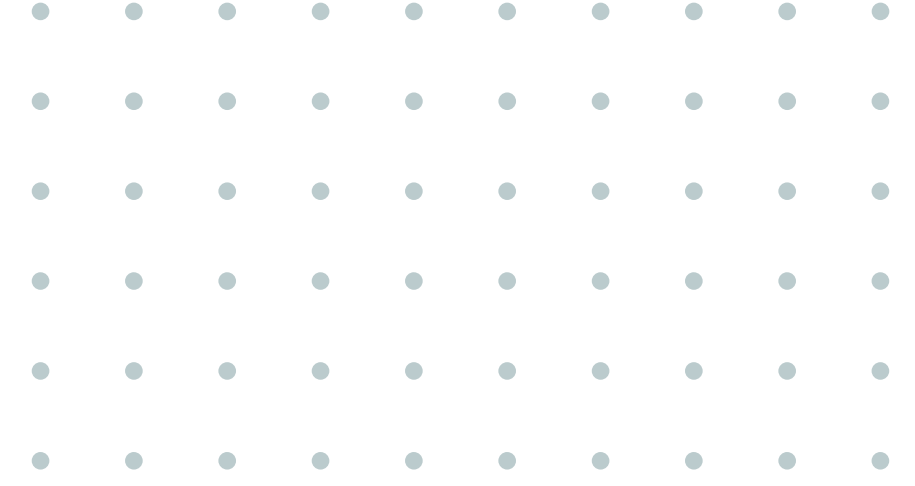
# TIME-DRIVEN ACTIVITY-BASED COSTING



**Step 3:** Calculate the unit cost for each 1) resource, 2) consumable, and 3) overheads

Unit cost nurse	=	$\frac{\text{Annual nursing expenses}}{\text{Minutes available annually for patient care}}$	= \$1.10 / min
Unit cost consumables	=	$\frac{\text{Annual expenses on consumables}}{\text{Minutes available annually by all staff for patient care}}$	= \$0.08 / min
Unit cost overheads	=	$\frac{\text{Emergency department overheads}}{\text{Minutes available annually by all staff for patient care}}$	= \$0.21 / min

# TIME-DRIVEN ACTIVITY-BASED COSTING



**Step 4:** Calculate the costs incurred during the patient's care pathway

- Composite unit cost of the nurse =  $\$1.10 + \$0.08 + \$0.21 = \text{\$1.38 / minute}$
- Estimated time required for triage = **7.1 minutes**

Cost of triaging a MSKD patient in the ED =  $\$1.38 \times 7.1 \text{ minutes} = \text{CAD \$9.82}$

# IMAGING

250

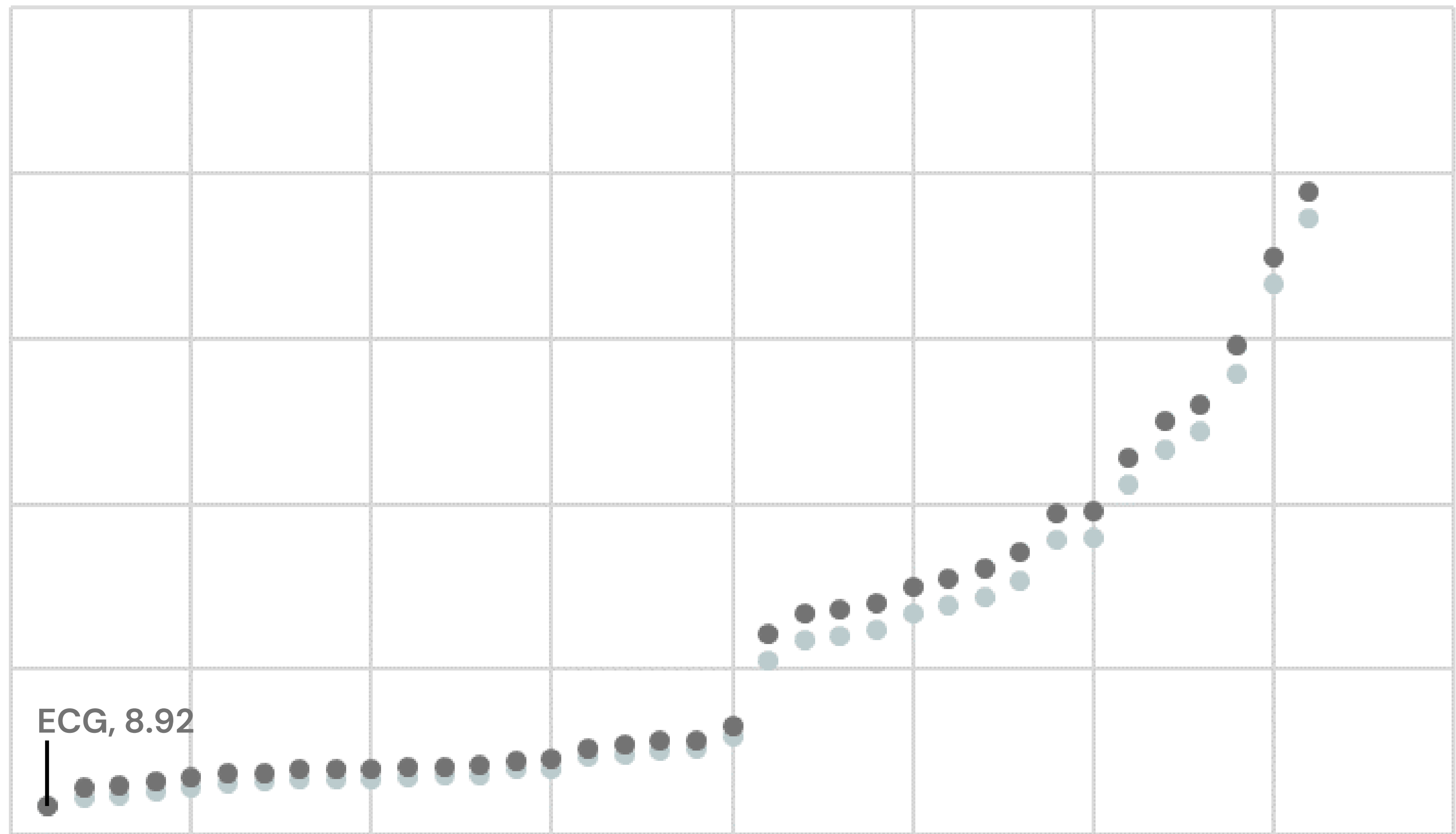
200

150

100

50

0



2019 CAD / minute

Ambulatory

Stretcher

Imaging tests



# IMAGING

250

200

150

100

50

0

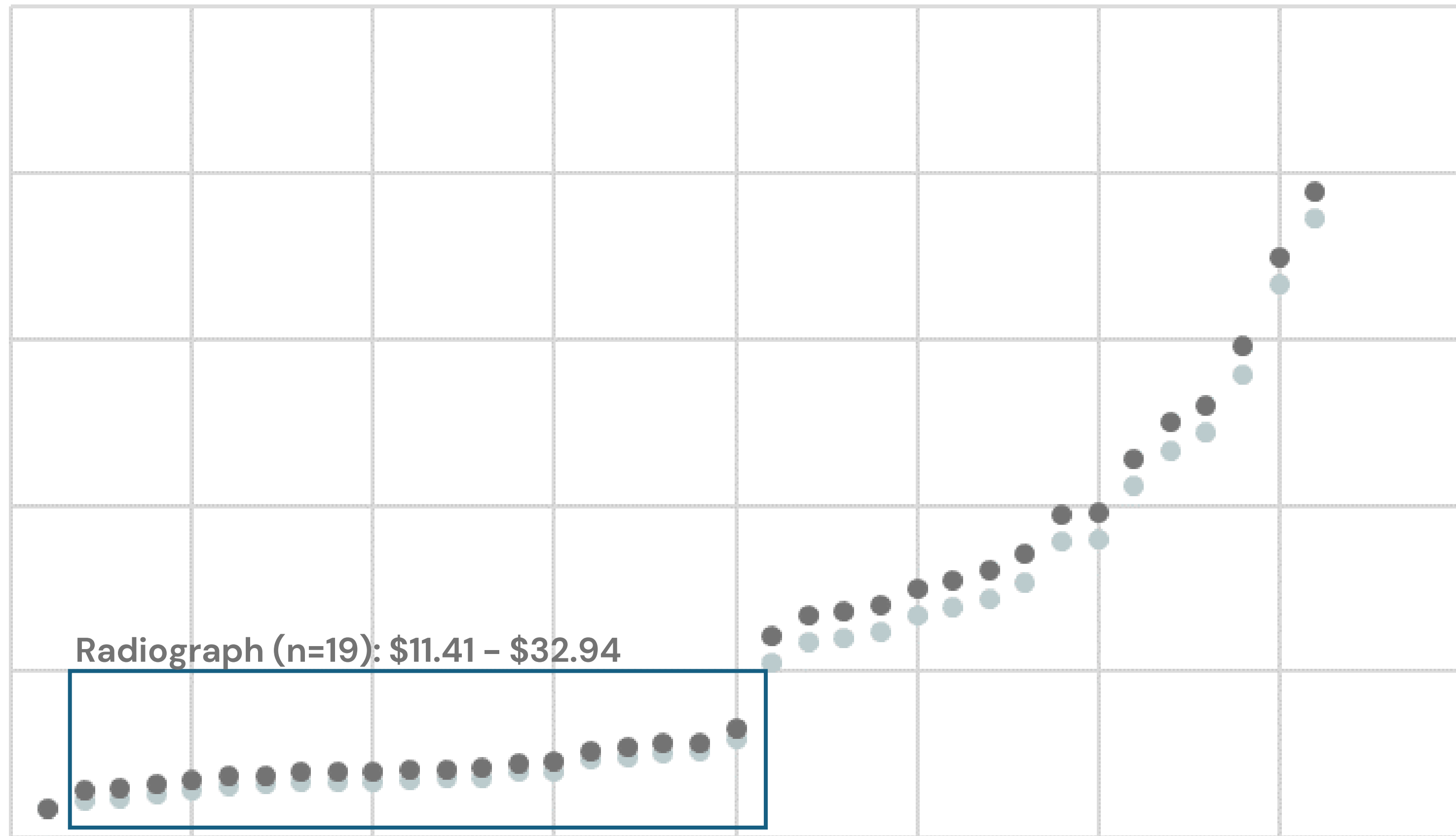
2019 CAD / minute

Ambulatory

Stretcher

Radiograph (n=19): \$11.41 - \$32.94

Imaging tests



# IMAGING

250

200

150

100

50

0

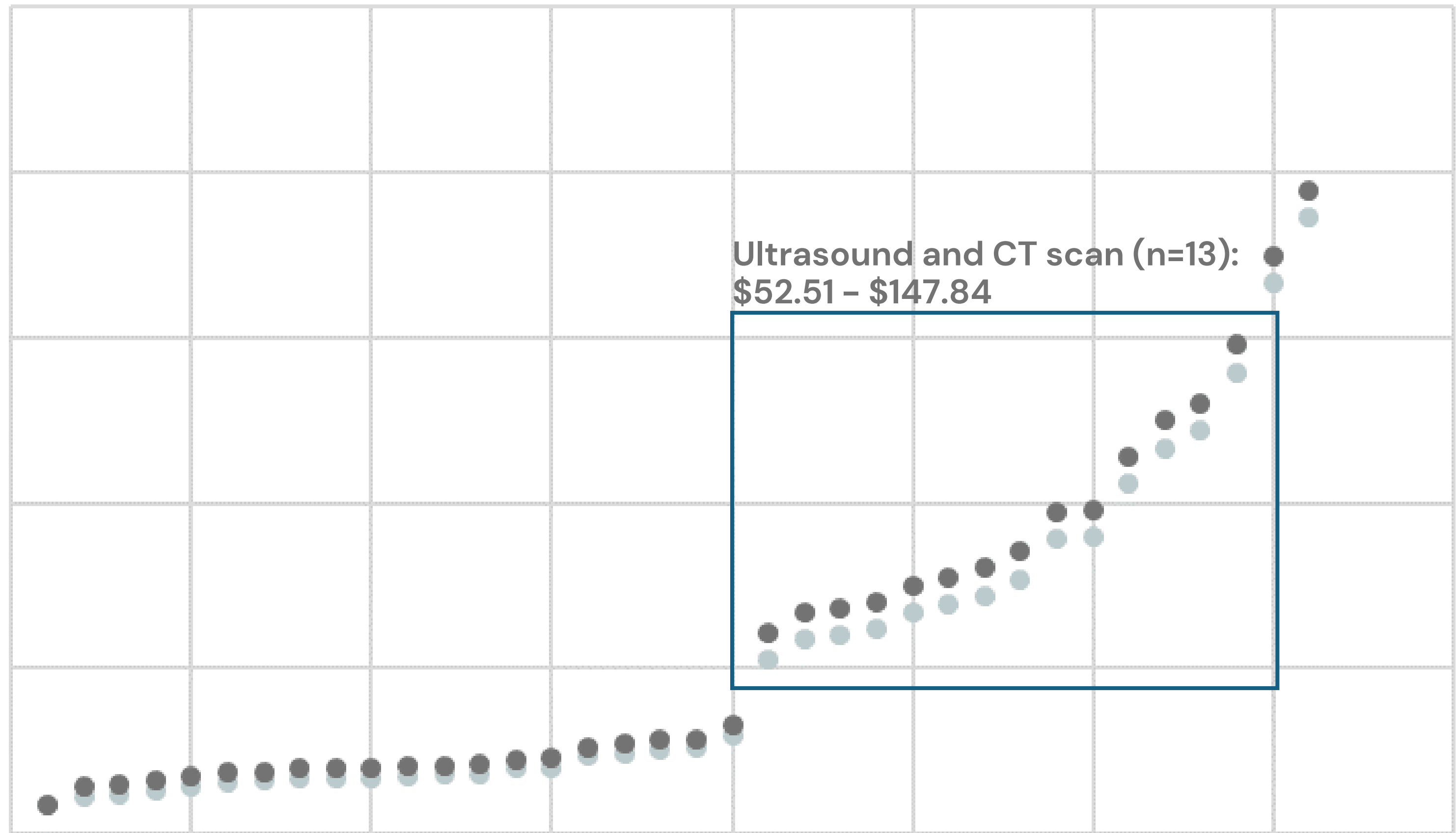
2019 CAD / minute

Ambulatory

Stretcher

Ultrasound and CT scan (n=13):  
\$52.51 - \$147.84

Imaging tests



# IMAGING

